

### SENIOR PRODUCT DESIGNER 9 SOUTH BEND, IN

#### **PROFILE**

As a Senior Product Designer with over 10 years of experience, I'm dedicated to creating exceptional user experiences that drive innovation and business success. My design journey has been led by a focus on empathy, user-centered design, and accessibility, combining the best practices of design thinking and design systems to craft products that resonate with users while aligning with organizational objectives.

As a design leader, I've had the privilege of mentoring and guiding emerging talents, sharing my knowledge and passion for design while fostering an environment of creativity and growth. I would love nothing more than to connect and explore the possibilities of how we can work together to make an impact through design.

### RECENT EXPERIENCE

# Senior Product Designer

SPARQ · July 2022 - January 2024

- Created and managed Enterprise-Level Design Systems for Small-Mid size design teams, along with Developer Handoff training/documentation and best practices for Fortune 1000 companies
- Managed new hire onboarding experience and directly oversaw a cycling team of 4-6 reports to ensure successful adaptation to their new workplace and assist with managing client communication and expectations.
- Assisted in leading the "Junior Associate Development Program", taking in college students and exposing them to real-world development cycles and communication over a 12 week period.

# Lead Product Designer

BOONE & CROCKETT CLUB • January 2023 - January 2024

- Created a new design system to match the brand refresh B&C attained prior to project start to aid in design consistency and brand recognition across the new platform.
- Made regular presentations to the board of directors to pitch new ideas and update on project status.
- Designed and prototyped 10+ experiences across the product including Article Writing/Reading, eCommerce Management, Product & Service Information, Customer UGC Intake Forms (Multistep Data and Asset Collection), and complex search across both Desktop and Mobile applications.

# Other Notable Projects

VARIOUS COMPANIES • March 2020 - January 2024

**Northwestern Mutual Data Science Institute:** Removed the need for Developer Maintenance by designing a new CMS infrastructure to allow for admin-led content generation and on-page editing.

**Mosaic Solutions Group:** Increased employee productivity by revising data visuals and search tooling, and combining multiple scattered tools into a new project "Mosaic One"

Marshall Home Corporation: Complete eCommerce redesign for entire family of companies. 4 brands, one website. Initial launch created an explosion of online sales leading to an over 35% increase in sales over both the previous quarter, and the same quarter from the year before. Integrated modern email marketing and automation and redesigned employee service for further efficiency among a small team of admins.

#### SOFTWARE & HARD SKILLS

Figma Webflow Design Systems Prototyping

Adobe Creative Cloud Notion Brand Design Video Editing

Microsoft Office UX/UI Design Project Management CMS Management

#### REFERENCES

Caleb Frank Lead UX Architect, MRM (419) 733 - 7129 Michael McNees

Lead Developer, WeGoLook (260) 557 - 7806 Kier Heyl

Lead Developer, Strategic Education (870) 450 - 9514